

YOUR SAN JOSE CLEAN ENERGY NEM BILL EXPLAINED

San José Clean Energy (SJCE) is dedicated to making your power service and your Net Energy Metering (NEM) billing as simple and convenient as we can. As an SJCE customer, you will receive one bill for your power service, sent by PG&E. Here are the main elements of your bill and what the charges are for.

ENERGY STATEMENT

www.pge.com/MyEnergy

Account No: 1023456789-0 1

Statement Date: 11/20/2019

Due Date: 12/11/2019

Service For:

ELLIE WATTS
1234 MAIN STREET
SAN JOSE, CA 95110

Questions about your bill?

Solar Hotline: 1-877-743-4112 M-F 8-5
Phone: 1-866-743-0335
Monday-Friday 7 a.m.-9 p.m.
Saturday 8 a.m.-6 p.m.
www.pge.com/MyEnergy

Ways To Pay

www.pge.com/waystopay

Your Enrolled Programs

Net Energy Metering (NEM2)

Your Account Summary Bill Page 1

| | |
|---|--|
| Amount Due on Previous Statement | \$4.67 |
| Payment(s) Received Since Last Statement | -4.67 |
| Previous Unpaid Balance | \$0.00 |
| Current PG&E Electric Monthly Charges | \$10.38 2 |
| San Jose Clean Energy Electric Generation Charges | 0.00 3 |
| Current Gas Charges | 31.33 |
| Total Amount Due | \$41.71 4 |

Your Net Energy Metering (NEM) Account Summary

Year-to-date (YTD) NEM charges are based on your YTD usage. Your NEM balance will be reconciled on your annual True-Up statement (03/2020) and other charges and taxes may apply. No credits will be carried over to your next True-Up period. Please see the "Summary of Your NEM YTD Charges" for more details.

| | |
|---|---------------|
| Total NEM Charges Before Taxes | -\$13.67 |
| Total State Mandated Non-Bypassable Charges | 45.67 |
| Total Electric Minimum Delivery Charges | 80.18 |
| YTD Estimated NEM Charges At True-Up | \$0.00 |

1 ACCOUNT NUMBER

This is your PG&E account number, which you will need to upgrade to TotalGreen for 100% renewable energy or opt out to remain entirely with PG&E.

2 PG&E DELIVERY CHARGES

PG&E charges you to deliver electricity to you and maintain the electric grid. These charges are unchanged with SJCE service. They include minimum charges for maintaining your grid interconnection.

5 SERVICE AGREEMENT ID

A service agreement documents your specific arrangement with PG&E (including billing days, metering information, and other factors) to calculate your charges. If you have multiple meters under a single PG&E account, each meter will have a unique Service Agreement ID number.

6 MINIMUM DELIVERY CHARGE

This represents the minimum service charge per day to be connected to PG&E's electricity grid. It is usually around \$10 per month.

7 UTILITY USERS' TAX

The City of San José charges varying utility users' taxes; this item is unaffected by SJCE service.

8 FRANCHISE FEE SURCHARGE

The Franchise Fee is collected by PG&E for the State to cover costs associated with rights to use public streets to provide electric and

3 SJCE GENERATION CHARGE

This charge replaces PG&E generation charges and covers the cost of buying cleaner electricity for you. Default service from SJCE is cheaper than PG&E. If you are a TotalGreen customer, the extra premium applies when you are drawing power from the grid as well as when you are generating power and sending it back to the grid.

4 TOTAL AMOUNT DUE

Your monthly total includes the above, plus PG&E gas service, if applicable. You should pay the total amount due on your bill to PG&E, as indicated.

Details of PG&E Electric Monthly Charges

10/15/2019 - 11/13/2019 (30 billing days)

Service For: 1234 MAIN STREET 5

Service Agreement ID: 5678910123

Rate Schedule: ETOUA X Residential Time-of-Use Service

10/15/2019 - 11/13/2019

| | | |
|--------------------------------------|---------------------|--|
| Minimum Delivery Charge ¹ | 30 days @ \$0.32854 | \$9.86 6 |
| San Jose Utility Users' Tax (5.000%) | | 0.49 7 |
| San Jose Franchise Surcharge | | 0.03 8 |
| Electric Monthly Charges | | \$10.38 9 |

¹The Minimum Delivery Charge is set by the CPUC. Your electric Minimum Delivery Charge for this period is \$9.86. This amount can include applicable discounts and may be deducted at True-Up if your total NEM Charges Before Taxes are greater than your total Minimum Delivery Charges.

Service Information

| | |
|-----------------------|------------------|
| Meter # | 12345678910 |
| Consumption | 507.355000 kWh |
| Net Generation | -230.299000 kWh |
| Net Usage | 277.056000 kWh |
| Baseline Territory | X |
| Heat Source | B - Not Electric |
| Serial | S |
| Rotating Outage Block | 6M |

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gas service. SJCE's rate setting always takes this fee into account so that, in total, you save money compared with PG&E's rates.

9 ELECTRIC MONTHLY CHARGES

Total charge that must be paid to PG&E every month to ensure grid access. It matches the charge on the summary page of your bill (item 2).

A Program of the City of San José

10 CHARGES (OR CREDITS) FOR ELECTRIC DELIVERY

All new NEM accounts are on time-of-use rate plans, which means that the energy that you generate or use is worth more during peak use times. However, some customers are grandfathered in to tiered rates, which are based on how much energy is produced or used and not on when.

11 NON-BYPASSABLE CHARGE

Most charges are included in the electricity rate; Non-Bypassable Charges (NBC) are separated in a different line item as they cannot be reduced by solar generation. This is to ensure solar customers help pay for maintenance of the electric grid, which they still rely on when their double charged for NBCs. If you produce more electricity than you use it will be positive (a charge); if you use more than you produce it will be negative (a credit).

12 GENERATION CREDIT

This is what PG&E would have charged you for generation service. Since SJCE now provides your electricity, it is credited back to your account.

15 RATE SCHEDULE

This is your rate schedule, which you can change through PG&E.

16 GENERATION

This is the breakdown of charges for electricity you either consumed from SJCE or generated from your system. A positive number is the cost of the net electricity used. A negative number is the credit for the net electricity your system produced.

17 ENERGY SURCHARGE

This fee is collected from all customers, regardless of service provider. The California legislature established the tax in 1975 to provide additional funding for the California Energy Commission.

18 NET CHARGES

This represents the total of charges and credits for the month. A positive number signifies a charge, whereas a negative number signifies a credit.

19 NET CREDIT BALANCE

This number represents your total SJCE NEM credit balance. This amount will roll forward and be applied to any charges you will have next month to continue reducing your bill. At your annual true-up, net charges from the final month will be applied, and any remaining net credits will be reset to zero. If the cumulative kilowatt hours (kWh) calculated during the true-up is negative (Net Surplus), you will be paid for the excess kWh at the Net Surplus Compensation rate.

| Details of NEM Charges | | | | Service Information | |
|---|----------------|--------------------------|----------------|-----------------------|------------------|
| 10/15/2019 - 11/13/2019 (30 billing days) | | | | Meter # | 12345678910 |
| Service For: 1234 MAIN STREET | | | | Consumption | 507.355000 kWh |
| Service Agreement ID: 5678910123 | | | | Net Generation | -230.299000 kWh |
| Rate Schedule: ETOUA X Residential Time-of-Use Service | | | | Net Usage | 277.056000 kWh |
| Enrolled Programs: Net Energy Metering (NEM2) | | | | Baseline Territory | X |
| | | | | Heat Source | B - Not Electric |
| | | | | Serial | S |
| | | | | Rotating Outage Block | 6M |
| 10/15/2019 - 11/13/2019 | | | | | |
| Baseline Allowance | 315.00 kWh | (30 days x 10.5 kWh/day) | | | |
| Net Usage | | | | | |
| Peak | -10.528000 kWh | @ \$0.29672 | -\$3.12 | | |
| Off Peak | 287.584000 kWh | @ \$0.28243 | 81.22 | | |
| Baseline Credit | 277.056000 kWh | @ -\$0.08321 | -23.05 | | |
| NBC Net Usage Adjustment | | | -5.37 | | |
| State Mandated Non-Bypassable Charge ¹ | | | 9.50 | | |
| Generation Credit | | | -27.51 | | |
| Power Charge Indifference Adjustment | | | 7.51 | | |
| Franchise Fee Surcharge | | | 0.19 | | |
| San Jose Utility Users' Tax (5.000%) | | | 1.96 | | |
| San Jose Franchise Surcharge | | | 0.12 | | |
| Monthly NEM Charges | | | \$41.45 | | |
| ¹ The State Mandated Non-Bypassable Charge (NBC) cannot be reduced by any net generation credits. If applicable, additional discounts are included in the NBC. | | | | | |
| 2018 Vintaged Power Charge Indifference Adjustment | | | | | |
| Your NEM balance will be reconciled on your True-Up statement (03/2020). | | | | | |
| Average Daily Usage (kWh / day) | | | | | |
| Last Year | Last Period | Current Period | | | |
| N/A | -1.94 | 9.24 | | | |

13 POWER CHARGE INDIFFERENCE ADJUSTMENT (PCIA)

PG&E charges SJCE customers a PCIA, calculated based on the number of kWh used each month. It's intended to ensure SJCE customers pay the difference between what PG&E paid for power already contracted on your behalf before you joined SJCE, and the current market value of that power. SJCE's rate setting always takes the PCIA into account so that, in total, you will still save money compared with PG&E's rates.

14 MONTHLY NEM CHARGES

This is the sum of PG&E's charges or credits for electric delivery, which will be used for your annual true-up calculation.

| Details of San Jose Clean Energy Electric Generation Charges | | | | Service Information | |
|---|----------------|-------------|---------------|---|----------------|
| 10/15/2019 - 11/13/2019 (30 billing days) | | | | Total Usage | 277.056000 kWh |
| Service For: 1234 MAIN STREET | | | | For questions regarding charges on this page, please contact: | |
| Service Agreement ID: 5678910123 ESP Customer Number: 1234567890 | | | | SAN JOSE CLEAN ENERGY | |
| | | | | 200 E SANTA CLARA ST | |
| | | | | SAN JOSE CA 95113 | |
| | | | | 1-833-432-2454 | |
| | | | | www.sanjoscleanenergy.org | |
| 10/15/2019 - 11/13/2019 | | | | | |
| Rate Schedule: NEM E-TOU-A | | | | | |
| Generation - Off Peak - Winter | 287.584000 kWh | @ \$0.06892 | \$19.82 | | |
| Generation - On Peak - Winter | -10.528000 kWh | @ \$0.08378 | -0.88 | | |
| | | Net Charges | 18.94 | | |
| Local Utility Users Tax | | | 0.95 | | |
| Energy Commission Surcharge | | | 0.08 | | |
| Charged to NEM Balance | | | -19.97 | | |
| Your NEM Credit balance is \$60.54. | | | | | |
| Your cumulative kWh relevant period year-to-date: -448.791 kWh | | | | | |
| San Jose Clean Energy Information | | | | | |
| For more detail on your San Jose Clean Energy bill, call us at 833-432-2454 | | | | | |
| Total San Jose Clean Energy Electric Generation Charges | | | \$0.00 | | |

20 TOTAL SJCE GENERATION CHARGES

This is the sum of all electric generation charges from SJCE for the month, which matches the electric generation charge on the summary page of your bill. If your credit balance is greater than the month's net charges, this amount will be zero.

If you have questions about your SJCE charges, please email us at customerservice@sanjoscleanenergy.org or call us at **833-432-2454**. Our call center is open Monday through Friday, 8 a.m. to 5 p.m.

If you have questions about PG&E charges, please call PG&E at 866-743-0335.