SAN JOSE CLEAN ENERGY
A Program of the City of San José

COMMERCIAL CUSTOMER HANDBOOK
San José Clean Energy, or SJCE, is San José’s new electricity supplier, providing residents and businesses with renewable power options at competitive rates. Operated by the City of San José’s Community Energy Department, we’re dedicated to creating a more sustainable future for our community and future generations. SJCE plays a crucial role in Climate Smart San José, the city’s climate action plan.
As the Community Choice Energy program serving the city of San José, San José Clean Energy (SJCE) is the default generation service provider for all residential, commercial, and industrial customers. SJCE sources the energy on behalf of customers through market purchases and the construction of new renewable energy resources. SJCE is operated by the Community Energy Department. The Community Energy Department is an enterprise department that, like the San José airport, is overseen by the City Council but operates independently of the City’s general fund.

SJCE enrolled residential and large commercial customers in February 2019 and small commercial customers in June 2019. It will enroll small commercial and residential net energy metered customers through January 2021. SJCE is the default generation service provider for all new construction and service starts. Customers may select to receive PG&E service at any time. SJCE served 3,453,683 MWh in 2019 with a peak load of 1091 MW on August 15th 2019. As of Sep 2020, SJCE has contracted for 487 MW of new construction.

As a government agency, SJCE charges customers a rate competitive with PG&E. Over time additional revenues will be reinvested back into the community through electric transportation and building decarbonization programs as well as directly through lower rates. Read the city’s Climate Smart Plan to learn more about how SJCE fits into the City of San Jose's sustainability planning.
In addition to reducing the use of fossil fuels, SJCE was founded with the mission to provide affordable generation service. SJCE service strives to be competitive with PG&E rates including all additional fees that PG&E charges to customers that leave their generation service, primarily the Power Charge Indifference Adjustment (PCIA). Without this ongoing fee, SJCE’s generation rates are actually 25%-30% lower than PG&E’s. When the PCIA and other charges are included, SJCE’s discount is 1% for 2020.

You can find SJCE’s commercial rates, including your rate’s PCIA fee on our Commercial Rates webpage.

Tracking rate changes over time can be challenging as bill determinants can change independently and rate structures can change entirely, such as the move to the new time of use structure in March 2021. To help SJCE publishes our rate change memos to the San José City Council resources webpage.

These memos detail each rate change and explain the purpose of the corresponding PG&E changes. If you are trying to track changes prior to SJCE’s February 2019 launch, PG&E indexes their Historical Rates on their webpage.
Understanding Your Bill

- Your bill will also tell you what rate plan you’re on. You can find this on the Understanding Your Bill webpage.

Optimize Your Rate

- Make sure that you’re on the lowest cost rate by logging into your PG&E account and checking their rate optimization tool. Use their dashboard to get a visual representation of your usage. You can also request a report of all usage and SJCE charges since enrollment in excel format from the SJCE account services team.

Review Demand Charges

- If your commercial account is an A10 or larger, you will have demand charges (KW) as well as energy charges (kWh). This can be a large percentage of your total bill.

Contact Us

- If you would like help understanding your rate and energy costs, you can contact the SJCE Account Services Team.
05 CHOOSING YOUR POWER

• SJCE offers all customers choices in the power sourced on their behalf. Customers may choose the default service offering, GreenSource, or choose to source 100% renewable energy through our TotalGreen service.

• SJCE is available to help customers document their power mix and emissions factor for sustainability reporting purposes. For assistance collecting this information, please contact our Account Services Team.

**GreenSource**

The 2019 Emissions Factor for GreenSource was 188.72 lbsCO2/MWH.

- 45% RENEWABLE
- 41% HYDROELECTRIC
- 14% UNSPECIFIED

**TotalGreen**

The 2019 Emissions Factor for TotalGreen was 0 lbsCO2/MWH.

- 100% RENEWABLE
For companies looking to electrify their fleet vehicles or install EV charging infrastructure on their properties, the following resources may be helpful:

- SJCE’s EV Programs page is a great resource for information on EVs in general as well as rates and incentives.

- In partnership with the California Energy Commission, SJCE is investing $14 million in Level 2 and DC Fast Charging EV charging infrastructure for workplaces, public places, and multifamily housing through CALeVIP. This will double the current level of public EV charging infrastructure in San José. Applications open December 16, 2020. Learn more about the application requirements.

- Demand charges can make hosting EV charging infrastructure expensive to host for commercial customers. PG&E’s new Business EV rates replace demand charges with subscription fees and may be a good solution for some customers. SJCE will match this rate and also provide the standard discount. You can learn more about PG&E’s Business EV Rate Plans on their webpage.
There is a deep resource of energy and sustainability professionals living and working in San José. Our team welcomes questions and feedback from our commercial customers and strives to be a collaborative and consultative partner and a source of relevant information on energy technology and policy.

**Services Offered**

- Our team can create a report in Excel format of all dates, usage, and charges since SJCE enrollment. Also a good source of TOU data and demand charge data.

- Interval Data: SJCE can provide interval data that customers need to install storage or perform a 365/24/7 energy analysis.

- SJCE Commercial Newsletter Archive.
CONTACT INFORMATION

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