NET ENERGY METERING WITH SJCE
WHAT IS SAN JOSE CLEAN ENERGY?

• Community Choice Energy program
• Operated by City of San José
• Committed to creating a more sustainable future
• Launched service Feb 2019
HOW COMMUNITY CHOICE WORKS

same as before SJCE service

**SOURCE**

SJCE
Sourcing and building cleaner energy

**GRID**

CALIFORNIA
Flowing clean energy into our state’s power supply

**DELIVERY**

PG&E
Delivering energy, maintaining lines, serving customers

**CUSTOMER**

YOU
Using cleaner energy, preserving the environment
NET ENERGY METERING
NET ENERGY METERING (NEM) 101

• Your meter tracks the energy your panels send out to the grid and the energy you consume from the grid
• You receive credits for what you send out and charges for what you consume
• The value of the credits and charges is determined by your specific rate plan (e.g., E1, E6, EVA, etc.)
**SJCE NEM VS PG&E NEM**

- **What’s the same?**
  1. NEM fundamentals
     - Full retail credit: Customers get full value for energy sent back to the grid
     - True-up: NEM credits carry over month to month, but do not carry over between 12-month periods
  2. PG&E is still responsible for permission to operation (PTO) and interconnection
  3. PG&E sends out monthly energy statement/bill
  4. Rate and NEM status
     - Customers keep their current rate, including E-6
     - Customers keep NEM 1.0 or 2.0 status

- **What’s different?**
  1. Customers true-up at enrollment, and new true-up date is April with SJCE
  2. Residential option for monthly billing with SJCE
  3. Option for 100% renewable generation service
  4. 25% higher Net Surplus Compensation (NSC) rate
     - Currently $0.03225/kWh
     - Will be set each calendar year based on average of PG&E’s previous 12 months’ NSC
ENROLLMENT & OUTREACH

• NEM customers are trued-up when enrolled
  • Credits are zeroed out and any charges must be paid

• SJCE groups NEM customers into 4 enrollments to enroll them as close as possible to their true-up date and minimize disruption

1st Enrollment
2nd Enrollment
3rd Enrollment
4th Enrollment

Mar Apr May Jun Jul Aug Sep Oct Nov Dec Jan Feb

2020 2021
OUTREACH

• NEM info letter mailed to all NEM customers in mid-January 2020
• Enrollment postcards (4):
  • 2 in 60 days *before* service begins
  • 2 in 60 days *after* service begins
• Special informational meetings
  • February 25, 6:00-7:00 p.m. at Bascom Library
  • March 16, 5:30-6:30 p.m. at Edenvale Library
POST ENROLLMENT TRUE-UPS

• After enrollment, customers will have 2 true-up dates:

  SJCE will true-up customers for the **generation** portion of their bill every **April**

  PG&E will true-up customers for non-bypassable charges and the **distribution** portion of their bill in the month they were enrolled in SJCE service: **April, July, October, or January**

• This process will happen automatically; no action is needed

• New NEM customers will need at least 10 months of service before they are trued-up in April by SJCE

• This approach has been successfully implemented by most Bay Area CCA’s
YOUR ELECTRICITY BILL
• Continue to receive one statement/bill, sent by PG&E
• Delivery & generation were bundled together before – now they are separated
• No duplicate charges
NEM STATEMENT

• Will be divided into distribution (PG&E) and generation (SJCE)

• The SJCE generation section will also display:
  • Current charges
  • Current NEM balance
  • Cumulative kWh consumption

• SJCE credits cannot be used to offset PG&E charges. Non-bypassable charges for NEM 2.0 customers are on the PG&E part of the bill.
SPECIAL RATES & PG&E PROGRAMS

• Discount Programs
  • California Alternate Rates for Energy (CARE), Family Electric Rate Assistance (FERA) & Medical Baseline Allowance
    • You continue to receive your discount
    • Apply & re-enroll through PG&E: pge.com/care

• Electric Vehicles (EVs)
  • Our EV rate plans mirror PG&E’s

• Still eligible for PG&E rebates & programs
QUESTIONS?

Thank you for your time!
Community Energy Department

SanJoseCleanEnergy.org
info@sanjosecleanenergy.org
(833) 432-2454

@SJCleanEnergy